



DOCKET FILE COPY ORIGINAL

PO Box 189, Estacada, OR 97023 Tel: (503)630-4202 Fax: (503)630-8974

Date July, 1 2014

Electronic Filing

Ms. Marlene H. Dortch
Office of Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Received & Inspected

JUL 07 2014

FCC Mail Room

Re: WC Docket No. 10-90 & 11-42
Annual §54.313/54.422 Report of High-Cost and Low Income Recipient, Form 481

Dear Ms. Dortch:

Enclosed herein is the annual report for **Rio Virgin Telephone Co.**, Study Area Code **552356** pursuant to §54.313/54.422 of the Commission's rules.

"CONFIDENTIAL FINANCIAL INFORMATION-SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS. 10-90, 07-135, 05-337, 03-109, CC DOCKETS NOS. 01-92, 96-45, GN DOCKET NO.09-51, WT DOCKET NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

Two copies of the Confidential Financial Information is REDACTED-FOR PUBLIC INSPECTION.

Please contact me with any questions at:

Phone: 503-630-8977
Email: mcphersons@cuaccess.net

Sincerely,
Summer McPherson, Revenue Lead

A handwritten signature in dark ink, appearing to read "SMcPherson", is written over a faint, larger version of the same signature.

Enclosure Copies to:

Charles Tyler
Telecommunications Commissions
Confidential
445 12th Street, S.W. Room 5-A452
Washington, D.C. 20554

Universal Service Administrative Company
Electronic Filing
Washington, DC 20036

Public Utility Commission
Electronic Filing Confidential & Redacted

No. of Copies rec'd _____
List ABCDE _____

0

FCC Form 481 - Carrier Annual Reporting
Data Collection Form

 FCC Form 481
 DMB Control No. 3060-0855/DMB Control No. 3060-0855
 July 2013

<010> Study Area Code	552356	Received & Inspected
<015> Study Area Name	RIO VIRGIN TEL CO	
<020> Program Year	2015	JUL 07 2014
<030> Contact Name: Person USAC should contact with questions about this data	Summer McPherson	
<035> Contact Telephone Number: Number of the person identified in data line <030>	5036308977 ext.	FCC Mail Room
<039> Contact Email Address: Email of the person identified in data line <030>	mcphersons@cuaccess.net	

ANNUAL REPORTING FOR ALL CARRIERS

		54.313 Completion Required	54.422 Completion Required
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	<div></div> (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	<div></div> (attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	0.0015	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <div>552356nv510.pdf</div>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <div>552356nv610.pdf</div>	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <div>552356nv1010.pdf</div>	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	552356
<015>	Study Area Name	RIO VIRGIN TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Summer McPherson
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036308977 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mcpersons@cuaccess.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	
<111>	year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

552356nv112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<015>	Study Area Name	RIO VIRGIN TEL CO
-------	-----------------	-------------------

<030>	Contact Name - Person USAC should contact regarding this data	Summer McPherson
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<039>	Contact Email Address - Email Address of person identified in data line <030>	mcpersons@cuaccess.net
-------	---	------------------------

[illegible]

(700) Price Offerings Including Voice Rate Data Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 JULY 2013
---	--

<010>	Study Area Code	552356
<015>	Study Area Name	RIO VIRGIN TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Summer McPherson
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036308977 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mcpersons@cuaccess.net

<701>	Residential Local Service Charge Effective Date	1/1/2014
<702>	Single State-wide Residential Local Service Charge	

[illegible]

(710) Broadband Price Offerings Data Collection Form FCC Form 481 OMB Control No. 3060-0935 / EMB Control No. 3060-0819 July 2013

<010>	Study Area Code	552356
<015>	Study Area Name	RIO VIRGIN TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Summer McPherson
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036308977 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mcpersons@cuaccess.net

[illegible]

<010>	Study Area Code	552356
<015>	Study Area Name	RIO VIRGIN TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Summer McPherson
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036308977 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mcphersons@cuaccess.net
<810>	Reporting Carrier	Rio Virgin Telephone Co.
<811>	Holding Company	Day Mangement Corporation
<812>	Operating Company	Reliance Connects

[illegible]

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 552356
 <015> Study Area Name RIO VIRGIN TEL CO
 <020> Program Year 2015
 <030> Contact Name - Person USAC should contact regarding this data Summer McPherson
 <035> Contact Telephone Number - Number of person identified in data line <030> 5036308977 ext.
 <039> Contact Email Address - Email Address of person identified in data line <030> mcphersons@cuaccess.net

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
 <922> Feasibility and sustainability planning;
 <923> Marketing services in a culturally sensitive manner;
 <924> Compliance with Rights of way processes
 <925> Compliance with Land Use permitting requirements
 <926> Compliance with Facilities Siting rules
 <927> Compliance with Environmental Review processes
 <928> Compliance with Cultural Preservation review processes
 <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes,No, NA)

(3100) No Terrestrial Backhaul Reporting
Data Collection Form

FCC Form 481

OMB Control No. 3080-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	552356
<015>	Study Area Name	RIO VIRGIN TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Summer McPherson
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036308977 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mcphersons@cuaccess.net

<1120> Please check this box to confirm no terrestrial backhaul
options exist within the supported area pursuant to § 54.313(G)

☐

<1130> Please check this box to confirm the reporting carrier offers
broadband service of at least 1 Mbps downstream and 256 kbps
upstream within the supported area pursuant to § 54.313(G)

☐

(1200) Terms and Condition for Lifeline Customers
 Lifeline
 Data Collection Form

FCC Form 484
 OMB Control No. 3060-0886/OMB Control No. 3050-0319
 July 2013

<010>	Study Area Code	552356
<015>	Study Area Name	RIO VIRGIN TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Summer McPherson
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036308977 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mcphersons@cuaccess.net

552356nv1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate of Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0085/OMB Control No. 3060-0010

July 2013

<010>	Study Area Code	552356
<015>	Study Area Name	RIO VIRGIN TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Summer McPherson
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036308977 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mcpersons@cuaccess.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification (47 CFR § 54.313(b)(1))
 <2011> 3rd Year Certification (47 CFR § 54.313(b)(2))

☐
☐
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012> 2013 Frozen Support Certification
 <2013> 2014 Frozen Support Certification
 <2014> 2015 Frozen Support Certification
 <2015> 2016 and future Frozen Support Certification

☐
☐
☐
☐
Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016> Certification Support Used to Build Broadband

☐
Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017> 3rd year Broadband Service Certification
 <2018> 5th year Broadband Service Certification
 <2019> Interim Progress Certification
 <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

☐
☐
☐
☐

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation
Data Collection Form

FD-302 (Rev. 10-1-2013)

OMB Control No. 3045-0046/OMB Control No. 3045-0046

July 2013

<010> Study Area Code 552356
<015> Study Area Name RIO VIRGIN TEL CO
<020> Program Year 2015
<030> Contact Name - Person USAC should contact regarding this data Summer McPherson
<035> Contact Telephone Number - Number of person identified in data line <030> 5036308977 ext.
<039> Contact Email Address - Email Address of person identified in data line <030> mcpherson@cuacccg.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3010) Progress Report on 5 Year Plan
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

(3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (Yes/No) ☒ Yes ☒ No
(3014) If yes, does your company file the RUS annual report (Yes/No) ☒ Yes ☒ No

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☐

(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

(3018) If the response is no on line 3014, is your company audited? (Yes/No) ☒ Yes ☒ No

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☒

(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☒

(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. ☒

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐

(3023) Underlying information subjected to a review by an independent certified public accountant ☐

(3024) Underlying information subjected to an officer certification. ☐

(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

552356nv3026.pdf

(3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

**Certification - Reporting Carrier
Data Collection Form**

 FCC Form 483
OMB Control No. 3060-9908/0001 Expiration Date 06/30/2015
Rev. 2012

<010> Study Area Code	552356
<015> Study Area Name	RIO VIRGIN TEL CO
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Summer McPherson
<035> Contact Telephone Number - Number of person identified in data line <030>	5036308977 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mcphersons@cuaccess.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: RIO VIRGIN TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 07/01/2014
Printed name of Authorized Officer: Brooke Wheeler	
Title or position of Authorized Officer: CFO	
Telephone number of Authorized Officer: 5036308952 ext.	
Study Area Code of Reporting Carrier: 552356	Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form		FCC Form 481 GMB Control No. 2050-0536/GMB Control No. 1000-9619 July 2013
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<010> Study Area Code	552356
<015> Study Area Name	RIO VIRGIN TEL CO
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Summer McPherson
<035> Contact Telephone Number - Number of person identified in data line <030>	5036308977 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	mcphersons@cuaccess.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments



PO Box 189, Estacada, OR 97023 Tel: (503)630-4202 Fax: (503)630-8974

7/1/2014

5 Year Service Quality Improvement Plan

FCC Form 481

REDACTED FOR PUBLIC VIEW

"CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-5, WT Docket No. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

552356nv100

FCC Form 481, Rio Virgin Telephone Cablevision

5 Year Service Quality Improvement Plan

Summary

Year	Wire Center	Description of Voice Improvement	Description of Broadband Improvement	Description of the Project Area	Population of Project Area	Estimated Cost
2015 (Year 1)	Beaver Dam	REDACTED FOR PUBLIC VIEW				
2015 (Year 1)	Mesquite					
2016 (Year 2)	Beaver Dam					
2016 (Year 2)	Mesquite					
2017 (Year 3)	Beaver Dam					
2017 (Year 3)	Mesquite					
2018 (Year 4)	Beaver Dam					
2018 (Year 4)	Mesquite					
2019 (Year 5)	Beaver Dam					
2019 (Year 5)	Mesquite					

"CONFIDENTIAL FINANCIAL INFORMATION

SUBJECT TO PROTECTIVE ORDER IN WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-5, WT Docket No. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."



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7/1/2014

Consumer Protection

Voice and Broadband

Rio Virgin Telephone Company complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Voice

Rio Virgin Telephone Company complies with the service standards of the State of Nevada as promulgated in the State of Nevada Public Utilities Commission Rules **Docket No. 09-06017/LCB File No. RO84-10**, Accident/Significant Service Outage Rule Reporting Criteria.

Telecom Contacts are:

Manny Lopez	775-684-6163, CELL: 775-224-2264, lopez@puc.nv.gov
Nicole Matzek	775-684-6170, CELL: 775-813-3992, nmatzek@puc.nv.gov

Broadband

Rio Virgin Telephone Company annually certifies and complies with the applicable service quality standards set forth by the FCCs consumer protection rules in section **54.313(a) (5)** Rio Virgin Telephone Company is committed to provide the highest quality service to its broadband customers.

"CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-5, WT Docket No. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

552356nv510



PO Box 189, Estacada, OR 97023 Tel: (503)630-4202 Fax: (503)630-8974

7/1/2014

Rio Virgin Telephone & Cable Vision is able to remain functional in an emergency situation. Please see the specific information below in regard to back-up power, ability to reroute traffic around damaged facilities, and the capability to manage traffic spikes resulting from emergency situations.

REDACTED FOR PUBLIC INSPECTION

"CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-5, WT Docket No. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

552356nv610

<010>	Study Area Code	552356
<015>	Study Area Name	RIO VIRGIN TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Summer McPherson
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036308977 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mcphersons@cuaccess.net

<701> Residential Local Service Charge Effective Date

1/1/2014

<702> Single State-wide Residential Local Service Charge

<703>

[illegible]

710) Broadband Price Offerings

Data Collection Form

FCC Form 481

OMB Control No. 3060-0085/OMB Control No. 3060-0019

July 2013

<010>	Study Area Code	552356
<015>	Study Area Name	RTO VIRGIN TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Summer McPherson
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036308577 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mcpersons@cuaccess.net

<711>

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
NV	Mesquite							
NV	Mesquite							
NV	Mesquite		REDACTED	FOR	PUBLIC	INSPECTION		
NV	Mesquite							
NV	Mesquite							
NV	Mesquite		REDACTED	FOR	PUBLIC	INSPECTION		
NV	Mesquite							
NV	Mesquite							
NV	Mesquite		REDACTED	FOR	PUBLIC	INSPECTION		
NV	Mesquite							
NV	Mesquite							
AZ	Little Field/Beaver Dam		REDACTED	FOR	PUBLIC	INSPECTION		
AZ	Little Field/Beaver Dam		REDACTED	FOR	PUBLIC	INSPECTION		
AZ	Little Field/Beaver Dam		REDACTED	FOR	PUBLIC	INSPECTION		
AZ	Little Field/Beaver Dam		REDACTED	FOR	PUBLIC	INSPECTION		
AZ	Little Field/Beaver Dam		REDACTED	FOR	PUBLIC	INSPECTION		
AZ	Little Field/Beaver Dam		REDACTED	FOR	PUBLIC	INSPECTION		
AZ	Little Field/Beaver Dam		REDACTED	FOR	PUBLIC	INSPECTION		
AZ	Little Field/Beaver Dam							
AZ	Little Field/Beaver Dam							
AZ	Little Field/Beaver Dam							
AZ	Little Field/Beaver Dam							
AZ	Little Field/Beaver Dam							

"CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-5, WT Docket No. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

(800) Operating Companies
Data Collection Form
ECC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	552356
<015>	Study Area Name	RIO VIRGIN TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Summer McPherson
<035>	Contact Telephone Number - Number of person identified in data line <030>	5036308977 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mcpersons@cuaccess.net

<810>	Reporting Carrier	Rio Virgin Telephone Co.
<811>	Holding Company	Day Mangement Corporation
<812>	Operating Company	Reliance Connect#

[illegible]



PO Box 189, Estacada, OR 97023 Tel: (503)630-4202 Fax: (503)630-8974

7/1/2014

**Self-Certification -Comparable Voice for Rio Virgin Telephone
NEVADA.**

REDACTED FOR PUBLIC INSPECTION

**Self-Certification -Comparable Voice for Rio Virgin Telephone
Arizona.**

REDACTED FOR PUBLIC INSPECTION

"CONFIDENTIAL FINANCIAL INFORMATION – SUBJECT TO PROTECTIVE ORDER IN WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-5, WT Docket No. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION."

552356nv1010

54.313 Lifeline customers MOU and additional toll charges

Lifeline subscribers receive the same residential service as a regular subscriber, but at a reduced monthly recurring rate. Thus, lifeline subscribers have an unlimited number of local calling minutes. As for toll, lifeline subscribers, similar to every Rio Virgin Telephone subscriber, are free to choose their own toll usage plans through IXC's that serve Rio Virgin Telephone.

Rio Virgin Telephone Company
d/b/a Reliance Connects
Mesquite, Nevada
Tariff 1

Second Revised Sheet P.S.C.N. Sheet No. 11
cancels
First Revised Sheet P.S.C.N. Sheet No.11

SCHEDULE NO. E-1
LIFELINE SERVICE

SERVICE

Applicable to qualifying low-income, one-party residence customers of the Utility who meet the eligibility criteria established by the Federal Communications Commission's Rule 4.409 (b).

DESCRIPTION

- A. The rate below shall be used to waive the customer's federal End-User Common Line Charge or Subscriber Line Charge.

RATE PER MONTH

Federal Lifeline Support Credit
(Includes Federal End User Common Line Credit
of \$6.50 and remainder \$2.75 credit covers basic
service)

\$9.25

C
|
C

- B. The following services are included:

1. One-party, voice grade service to the public switched network;
2. A standard white page listing;
3. Access to emergency services, (e.g. 911, E911);
4. Access to inter exchange service, unless toll blocking is chosen;
5. Access to directory assistance and Toll blocking.

D

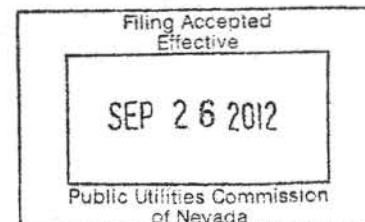
(Continued)

ISSUED July 26, 2012

EFFECTIVE: August 26, 2012

ADVICE NO. 70

ISSUED BY:
Brenda Crosby
President
PO Box 189
Estacada, OR 97023



RIO VIRGIN TELEPHONE COMPANY
d/b/a Reliance Connects
Mesquite, Nevada
Tariff 1

First Revised Sheet
cancels
Original Sheet

P.S.C.N. Sheet No.12
P.S.C.N. Sheet No.12

SCHEDULE NO. E-1
LIFELINE SERVICE (Cont'd)

REGULATIONS

- A. An applicant must meet all of the following criteria in order to be eligible for Lifeline Service:
1. To qualify for Lifeline Service, the customer must participate in one of the following programs:
 - a. Medicaid;
 - b. Food Stamps;
 - c. Supplemental Security Income (SSI);
 - d. Federal Public Housing Assistance;
 - e. Section 8 programs, or
 - f. Low Income Home Energy Assistance Program
 2. The customer must sign, under penalty of perjury, a document certifying:
 - a. He/she is receiving benefits from one of the programs in A-1 above.
 - b. He/she must provide the name of the program from which he/she is receiving benefits.
 - c. That he/she will notify the Utility if he/she no longer participates in the program named in b.
 3. The residence premises at which the residence service is requested, is the applicant's principal place of residence.
 4. There is only one telephone line serving the residence premises. The residence premises household (dwelling unity) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- B. Lifeline Service will not be furnished on a Foreign Exchange (FEX) basis.
C. Lifeline Service shall not be disconnected for nonpayment of toll charges.
D. Toll blocking will be available at no charge. If the customer chooses toll blocking, the Utility will not charge a deposit.

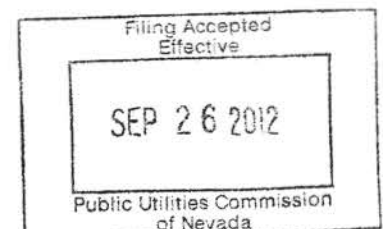
D

ISSUED July 26, 2012

EFFECTIVE: August 26, 2012

ADVICE NO. 70

ISSUED BY:
Brenda Crosby
President
PO Box 189
Estacada, OR 97023



**AKT****CPAS AND BUSINESS CONSULTANTS**

INDEPENDENT AUDITORS' REPORT

To the Board of Directors
Rio Virgin Telephone Company
Estacada, Oregon

We have audited the accompanying financial statements of Rio Virgin Telephone Company (the Company), which comprise the balances sheets as of December 31, 2013 and 2012, and the related statements of income, comprehensive income, changes in stockholder's equity and cash flows for the years then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Rio Virgin Telephone Company at December 31, 2013 and 2012, and the results of its operations and cash flows for the years then ended in conformity with accounting principles generally accepted in the United States of America.

AKT LLP

Salem, Oregon
April 22, 2014

680 HAWTHORNE AVENUE SE, #140, SALEM, OR 97301

PHONE: 503.585.7774 FAX: 503.364.8405

PORTLAND, OR | SALEM, OR | CARLSBAD, CA | ESCONDIDO, CA | SAN DIEGO, CA | ANCHORAGE, AK

AKT LLP

RIO VIRGIN TELEPHONE COMPANY

Balance Sheets

December 31, 2013 and 2012

ASSETS	2013	2012
Current Assets:		
Cash and cash equivalents		
Marketable securities	R	R
Accounts receivable		
Accounts receivable, related parties	E	E
Interest and dividends receivable		
Materials and supplies	D	D
Income taxes receivable		
Prepaid expenses	A	A
Total Current Assets	C	C
Other Assets and Investments:		
Marketable securities	T	T
Notes receivable, related parties		
Other assets	E	E
Prepaid pension cost		
Investments	D	D
Total Other Assets and Investments		
Property, Plant, and Equipment:		
Telecommunications		
Under construction	Hard	Hard
Less accumulated depreciation	Copy	Copy
Telecommunications, net	To	To
Cable television property, net	Be	Be
Property, Plant, and Equipment, net	Mailed	Mailed

	2013	2012
LIABILITIES AND STOCKHOLDER'S EQUITY		
Current Liabilities:		
Accounts payable	R	R
Income taxes payable	E	E
Accrued expenses	E	E
Customer deposits	D	D
Advance billings	D	D
Deferred income tax	A	A
Total Current Liabilities	C	C
Long-Term Deferred Income Tax	T	T
Total Liabilities	E	E
Stockholder's Equity:	D	D
Common stock, par value of \$100, 750 shares authorized, 372 shares issued and outstanding		
Retained earnings		
Accumulated other comprehensive income (loss)	Hard	Hard
Total Stockholder's Equity	Copy	Copy
	To	To
	Be	Be
	Mailed	Mailed

RIO VIRGIN TELEPHONE COMPANY**Statements of Income**

Years Ended December 31, 2013 and 2012

		<u>2013</u>	<u>2012</u>
Operating Revenues:			
Local network		R	R
Network access	R		
Miscellaneous		E	E
Uncollectible revenues	E		
Total Operating Revenues	D	D	
Operating Expenses:			
Plant specific	A	A	
Plant nonspecific			
Customer	C	C	
Corporate			
Depreciation	T	T	
Total Operating Expenses	E	E	
Operating Taxes:			
Operating income taxes	D	D	
Other operating taxes			
Total Operating Expense and Taxes			
Operating Income	Hard	Hard	
Other Income (Expense)	Copy	Copy	
Non-operating income and expense			
Interest expense	To	To	
Nonregulated operations, net			
Cable television, net	Be	Be	
Nonregulated income taxes			
Non-operating income taxes	Mailed	Mailed	
Total Other Income			
Net Income			

RIO VIRGIN TELEPHONE COMPANY

Statements of Cash Flows

Years Ended December 31, 2013 and 2012

	2013	2012
Cash Flows from Operating Activities:		
Net income		
Adjustments to reconcile net income to net cash used by operating activities:		
Regulated depreciation		
Nonregulated depreciation		
Income from equity method investments		
Change in deferred income tax		
Amortization of bond premium		
Realized loss on sale of marketable securities		
Realized gain on sale of investment		R
Accrued pension costs		
Changes in assets and liabilities:		
Accounts receivable		E
Accounts receivable, related parties		
Interest and dividends receivable	I	D
Materials and supplies		
Income taxes receivable and payable		
Prepaid expenses	I	A
Accounts payable		
Accrued expenses	:	C
Customer deposits	:	
Advance billings	:	T
Net Cash Used by Operating Activities		
Cash Flows from Investing Activities:		
Purchase of property, plant, and equipment	:	E
Proceeds from sales and maturities of investments and marketable securities		
Purchase of investments and marketable securities		
Distributions received from investments)	D
Issuance of notes receivable, related parties		
Proceeds from notes receivable		
Change in other assets		
Net Cash Provided by Investing Activities	Hard	Hard
Cash Flows from Financing Activities:		
Dividends paid	Copy	Copy
Net Cash Used by Financing Activities		
Net Increase (Decrease) In Cash and Cash Equivalents	To	To
Cash and cash equivalents, beginning		
Cash and cash equivalents, ending	Be	Be
Cash Paid During the Year for Taxes	Mailed	Mailed